

# 2025-2026-2027 Action Plan regarding People with Disabilities and 2025 Review



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## Message from the Mayor

It is with pride that the Town of Pincourt presents its 6th Action Plan regarding People with Disabilities, developed in collaboration with the Office des personnes handicapées du Québec (OPHQ). This new exercise is part of our continued commitment to enhancing inclusivity and accessibility within Pincourt.

Aiming to provide a clear picture of the obstacles experienced by people with disabilities and to propose tangible solutions, the Town focused on listening, collaboration, and citizen participation at every stage of the plan's development.

This process mobilized all municipal services, including urban planning, social and cultural development, as well as administration. Together, our goal is to reduce barriers, facilitate access to our buildings and activities, and improve daily use of our equipment.

I invite you to review this action plan, which presents concrete and achievable measures, and to join us in this collective effort to make our town an even more welcoming place for everyone.

## Municipal services

### Brief overview of the municipality and its sectors of activity

- The municipality has approximately 195 employees.
- Its facilities include the Town Hall, a community centre called the Omni-Centre, an outdoor public pool, a splash pad, a library located in the high school, twelve parks with various sports fields, a dog park, a watercraft rental kiosk, and several kilometres of bike paths.

### Its sectors of activity are as follows:

- Urban Planning and Environmental Service
- Human Resources Service
- Communications and Citizen Relations Service
- Information Technology Service
- Emergency, Fire Protection and Civil Security Service
- Public Works and Infrastructure Service
- Recreation, Culture and Social Development Service
- Administrative and Financial Service
- General Management, Mayor's Office, and Clerk's Office

### Pincourt in numbers

- Population: 15 273
- Housing: 81% of households live in a house and 18% live in an apartment
- Average age of the population: 40.8 years
- Population aged 14 or younger: 19.3%
- Population aged 15 to 64: 63.8%
- Population aged 65 and over: 16.9%
- Single-parent families: 15.8%
- Single-person households: 23.4%
- Median total annual income in 2020: \$44,800
- Languages: 14.2% of residents speak only English, 13.5% speak only French, and 0.6% speak neither English nor French
- Immigrant population: 18.6%

### Legal framework

As a municipality with over 15,000 inhabitants, the Town of Pincourt must adopt and update annually an action plan for people with disabilities, as stipulated in section 61.1 of the Act to secure handicapped persons in the exercise of their rights with a view to achieving social, school and workplace integration.

## Definitions and concepts

### Universal accessibility

Universal accessibility is defined as “the characteristic of a product, process, service, information, or environment which, with an aim for equity and an inclusive approach, enables any person to carry out activities independently and to obtain equivalent results”<sup>1</sup>.

By applying the principles of universal accessibility, the necessary conditions are put in place to allow all individuals to function independently. Universal accessibility fosters social inclusion and improves living conditions for all citizens, whether or not they have a disability.

### Disability or handicap?

#### Disability

A disability refers to a person’s abilities, meaning how they function. It is a reduction in a person’s capacity to perform an activity or to function intellectually, psychologically, physiologically, or anatomically<sup>2</sup>.

#### Handicap

A handicap results from the interaction between a person’s disabilities, their activities, and their environment<sup>3</sup>.

Thus, a person with a disability finds themselves in a handicapping situation if their environment does not allow them to function optimally. By applying the principles of universal accessibility, obstacles encountered by people with disabilities are reduced, which allows them to function independently and not find themselves in a handicapping situation.

#### Person with a disability

A person with a disability is someone with a significant and persistent impairment. The disability may be motor, visual, auditory, intellectual or related to speech, language, other senses, organ function, autism spectrum disorder, or severe mental health issues. Due to their disability, a person with a disability is more likely to face obstacles in daily life.

#### Person in a handicapping situation

A person is in a handicapping situation when they have a disability, which may be mild or temporary, and find themselves in a non-adapted environment that limits their daily functioning.



<sup>1</sup> Groupe DÉFI Accessibilité (GDA) - Rapport de recherche pour les milieux associatifs de Montréal - Accessibilité universelle et designs contributifs (version 5.3), LANGEVIN, ROCQUE, CHALGHOUMI et GHORAYEB, Université de Montréal

<sup>2</sup> Government of Quebec. (2024) Definition of the term Person with a disability. Available at: <https://www.quebec.ca/en/family-and-support-for-individuals/social-participation-people-with-disabilities/definition-term-person-with-disability>

<sup>3</sup> Government of Quebec. (2024) Definition of the term Person with a disability. Available at: <https://www.quebec.ca/en/family-and-support-for-individuals/social-participation-people-with-disabilities/definition-term-person-with-disability>

## 2025-2026-2027 Action Plan regarding People with Disabilities

### APPROACH

#### Consultation with people with disabilities and their representatives

To develop this action plan, we consulted citizens and organizations providing services to people with disabilities using an online survey, focus groups, and individual meetings.

These steps allowed us to ensure good representation of each type of disability, as well as to gather opinions from adults with disabilities, caregivers, and parents of children with special needs.

We would like to thank all the organizations and citizens who participated in our consultations, making it possible to identify obstacles and measures tailored to our territory and to the needs of our citizens.

A consultation committee was also formed and will be involved for annual updates to the action plan, to ensure its coherence and evolution in connection with the community's reality.

#### Consultation committee

- **Jeannette Barrow**, citizen
- **Holly Charette**, citizen
- **Gillian Tuff**, citizen
- **Chantal L'Écuyer**, president of Sport Inclusifs Sud-Ouest
- **Denise Bergeron**, municipal councillor responsible for social participation of persons with disabilities
- **Sabrina Martel**, Social and Community Development Officer - Coordination of meetings

## 2025-2026-2027 Action Plan regarding People with Disabilities

### Municipal Councillor responsible of the project

The elected official responsible for social participation of people with disabilities was **Denise Bergeron**. Her role is to attend meetings related to the action plan and to ensure that the measures included in the action plan as well as accessibility issues are considered by the various committees and before the town council.

### Working group responsible for the action plan

The mandate for developing and implementing the action plan was assigned to an internal working group consisting of:

- **Sabrina Martel**, Social and community development officer, responsible for the action plan et communautaire, responsable du plan d'action
- **Jean-Michel Lafleur**, Director of Infrastructure
- **Max Gosselin**, Director of Urban Planning, Environment, and Public Safety
- **Francis Hamel**, Director of Recreation and Community Services
- **Vicky Sauv e**, Director of Communications and Citizen Relations
- **Claude Comeau**, Mayor of Pincourt
- **Denise Bergeron**, District 2 Municipal Councillor

### The group was given the following responsibilities:

- The social development officer is responsible for coordinating meetings, organizing consultations, analyzing the results, and drafting the action plan, its annual updates, and its reports in collaboration with committee members.
- The service directors are responsible for identifying barriers in their specific sectors, proposing measures to overcome them, implementing the selected measures, reporting on the measures attributed to their department, and considering the needs of people with disabilities in the activities of their service.

### Past achievements

The Town of Pincourt has prepared an annual action plan for persons with disabilities since 2018. Over the years, several measures have been completed to remove obstacles and make the town more inclusive.

### Here are some examples:

- Replacing the door handles in the Omni-Centre washrooms with lever handles;
- Improving the Town Hall washrooms for accessibility for people with disabilities;
- Purchasing an adapted sled for cross-country skiing and an adapted sled for free skate sessions;
- Installing a lift for transfers at the municipal pool;
- Purchasing audiobooks for the library;
- Internships for people with disabilities with public works and recreation services;
- Joining the Leisure Companion Card program, allowing free admission to our activities for companions;
- Awareness campaign on respecting accessible parking stalls in Pincourt businesses;
- Adding accessible parking stalls at the Omni-Centre, Bellevue Park, and du Suro t Park;
- Abolishing renovation permit fees when a person with a disability wishes to adapt their residence;
- Installing accessible playground modules at du Suro t Park and Olympique Park;
- Purchasing a calming tent for children in crisis who need a less stimulating environment during major events;
- Accessibility training for recreation staff and the communications director offered by the Table de concertation personnes handicap es;
- Accessibility walk-around at the Omni-Centre to evaluate shortcomings in accessibility ;
- Free support at day camp for children with special needs.

## 2025-2026-2027 Action Plan regarding People with Disabilities

### AXIS 1: Adaptation to emergency, public health, and public safety situations

Obstacles	Objectives	Measures	Achievement indicators	Responsible parties	Timeline
People with disabilities may require special assistance during emergencies and disasters.	Maintain a registry of vulnerable persons so that emergency services can adapt their interventions to the specific needs of these citizens.	Implement the program for persons requiring special assistance.	The security service has completed the files for registered individuals and the registry is accessible to the relevant responders.	Security	2025
People with disabilities may require special assistance during emergencies and disasters.	Maintain a registry of vulnerable persons so that emergency services can adapt their interventions to the specific needs of these citizens.	Update the registrations in the special assistance program by contacting each registered individual on their birthday.	Update calls are made annually for each registered person.	Security	2025, 2026, 2027

## 2025-2026-2027 Action Plan regarding People with Disabilities

### AXIS 2: Buildings and public spaces

Obstacles	Objectives	Measures	Achievement indicators	Responsible parties	Timeline
The adapted infrastructure installed by the Town requires maintenance to remain compliant with accessibility standards.	Assess the actual accessibility of our adapted infrastructure.	Organize an exploratory walk with citizens with disabilities and with an organization serving people with disabilities.	An exploratory walk took place and a written inventory of obstacles has been shared with the relevant municipal departments.	Social Development	2026
The adapted infrastructure installed by the Town requires maintenance to remain compliant with accessibility standards.	Prioritize the obstacles identified during the exploratory walk and make the necessary corrections to infrastructure to restore compliance with accessibility standards.	Carry out the required work to restore our infrastructure to good condition.	Prioritization of obstacles has been completed and repair work has begun.	Infrastructure, Recreation and Community services	2027
The washrooms at the Omni-Centre have accessibility issues.	Improve accessibility of the washrooms at the Omni-Centre.	Install an automatic door opener for the washroom on the second floor.	The automatic door opener is operational.	Recreation and Community services	2026
The Omni-Centre has major universal accessibility gaps that cannot be corrected due to structural issues.	The new facilities added during the expansion of the Omni-Centre comply with universal accessibility standards.	Approve the expansion plans in accordance with the Government of Quebec's Building Accessibility Guide before beginning construction.	The plans' compliance with universal accessibility standards has been confirmed in accordance with the Quebec Government's Building Accessibility Guide.	Recreation and Community services	2027
There is a lack of street furniture in certain locations along sidewalks.	Identify places where street furniture is lacking.	Consult citizens with reduced mobility about locations where a lack of street furniture is observed.	The consultation was carried out.	Recreation and Community services	2026
There is a lack of street furniture along sidewalks.	Add street furniture to meet the needs of people with reduced mobility.	Install street furniture in locations identified during the exploratory walk.	Street furniture has been added at the locations identified during the exploratory walk.	Public Works	2027

## 2025-2026-2027 Action Plan regarding People with Disabilities

### AXIS 3: Communications, access to information, and bilingual documents

Obstacles	Objectives	Measures	Achievement indicators	Responsible parties	Timeline
The Town's measures arising from the action plan for persons with disabilities are not well known.	Centralize information about our accessible activities in Info-Pincourt.	Create a section dedicated to persons with disabilities in our recreation brochure.	A section dedicated to persons with disabilities is included in Info-Pincourt.	Communications, Social Development	2025, 2026, 2027
The Town's measures arising from the action plan for persons with disabilities are not well known.	Improve the accessibility of information intended for persons with disabilities on our website.	Update the webpage dedicated to persons with disabilities on our website every year.	The web page for persons with disabilities has been updated and meets the Government of Quebec's web accessibility standards.	Communications, Social Development	2025, 2026, 2027
The action plan for persons with disabilities is not available in accessible formats.	Ensure the action plan for persons with disabilities is accessible to as many people as possible.	Make the action plan for persons with disabilities compatible with assistive technologies.	The action plan for persons with disabilities is compatible with assistive technologies.	Communications	2026
There are several resources available for family caregivers that are worth exploring to support the support network for people with disabilities.	Promote the range of services available to family caregivers.	Add a "Services - Caregivers" tab to the Town's website.	The tab is added and updated annually.	Communications, Social Development	2027

## 2025-2026-2027 Action Plan regarding People with Disabilities

### AXIS 4: Promotion, training, and awareness

Obstacles	Objectives	Measures	Achievement indicators	Responsible parties	Timeline
Children with special needs experience exclusion in Pincourt's parks.	Inform children and parents about autism spectrum disorder and intellectual disability so that children are more comfortable playing together.	Organize cultural mediation activities with the Day Camp on the theme of differences and inclusion.	Cultural mediation has been carried out with the Day Camp.	Social Development	2026
There is a lack of public understanding regarding different types of disabilities, especially invisible disabilities.	Inform citizens about invisible disabilities.	Publish informative posts about different types of disabilities quarterly on our social media platforms.	Posts presenting various types of disabilities have been published quarterly on our social media.	Social Development, Communications	2026, 2027
There is a lack of public understanding regarding different types of disabilities, especially invisible disabilities.	Raise awareness about autism spectrum disorder among citizens.	Highlight World autism awareness day every April 2.	World autism awareness day has been highlighted by the Town.	Social Development, Communications	2025, 2026,2027
There is a lack of public understanding regarding different types of disabilities, especially invisible disabilities.	Offer documentation so that citizens can learn about different disabilities.	Add to the library's collection by acquiring books about various types of disabilities.	New books on different types of disabilities have been purchased by the library.	Library	2025
There is a lack of public understanding regarding different types of disabilities, especially invisible disabilities.	Create opportunities for people with and without disabilities to meet.	Use inclusive sports events, such as the Grande Marche, to invite organizations serving people with disabilities to attend with their members.	The Civic Sponsorship and Special Olympics organizations are invited to our inclusive sports events.	Social Development	2025, 2026,2027

## 2025-2026-2027 Action Plan regarding People with Disabilities

### AXIS 4: Promotion, training, and awareness

People diagnosed with autism spectrum disorder or an intellectual disability may require a tailored approach when security personnel or lifeguards intervene at the pool.	Train security staff and our first-response team on autism spectrum disorder and intellectual disabilities to ensure an appropriate approach when interacting with these individuals.	Organize training for our security staff and first responders on autism spectrum disorder and intellectual disabilities.	Annual training is provided.	Social Development	2027
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### AXIS 5: Accessible procurement

Obstacles	Objectives	Measures	Achievement indicators	Responsible parties	Timeline
Rented portable toilets are not always accessible, due to the chosen model or its location.	Improve the accessibility of portable toilets during events.	Prioritize renting accessible portable toilet models and determine their location based on proximity to wheelchair-accessible and reduced-mobility areas.	Rented portable toilets are of an adapted model and their placement has been planned to maximize accessibility.	Procurement, Recreation and Community services	2025, 2026, 2027
The Town does not have an accessible procurement policy.	Establish an accessible procurement policy to guide municipal employees in their purchases.	Conduct research on best practices to inform the development of an accessible procurement policy.	Best practice research has been completed and included in a report submitted to General management.	Social Development	2026
The Town does not have an accessible procurement policy.	Establish an accessible procurement policy to guide municipal employees in their purchases.	Develop and implement an accessible procurement policy.	The accessible procurement policy is applied by all departments.	Town Management	2027

## 2025-2026-2027 Action Plan regarding People with Disabilities

### AXIS 6 : Collaboration, Consultation, and Coordination

Obstacles	Objectives	Measures	Achievement indicators	Responsible parties	Timeline
Many cities offer accessible recreational facilities; however, information about their locations remains difficult to find.	Centralize information about accessible municipal facilities on Perrot island.	Contact the towns of L'Île-Perrot, Notre-Dame de l'Île-Perrot, and Terrasse-Vaudreuil to develop a directory project for accessible facilities on île Perrot.	A meeting was held and a project lead was appointed.	Social Development	2025
Many cities offer adapted recreational facilities; however, information about their locations remains difficult to find.	Centralize information about accessible municipal facilities on Perrot island.	Publish a directory of accessible facilities on Perrot island.	The directory is published on the Town's website and is available in print and in an accessible format.	Social Development	2026

### AXIS 7 : Employment

Obstacles	Objectives	Measures	Achievement indicators	Responsible parties	Timeline
People with disabilities may have more difficulty finding employment.	Offer job and/or internship opportunities to persons with disabilities.	Collaborate with SDEM-SEMO to offer job and/or internship opportunities to people with disabilities.	At least one job and/or internship per year is offered by the Town in partnership with SDEM-SEMO.	Human Resources	2025, 2026, 2027

## 2025-2026-2027 Action Plan regarding People with Disabilities

### AXIS 8 : Recreation, sports, tourism, culture, and day camp

Obstacles	Objectives	Measures	Achievement indicators	Responsible parties	Timeline
The calming tent is not adequately adapted to meet the needs of children requiring a quiet zone during our events.	Improve the calming tent so it is better suited for children needing a low-stimulus environment at our events.	Add four walls to the tent to block visual stimuli and place it away from noise during events.	The new calming tent is used at our events and is better positioned.	Recreation and Community services	2025
The calming tent is not well known to families who could benefit from it.	Develop a clear visual identity for the calming tent.	Clearly identify the tent with new visuals.	A visual clearly identifying the tent has been created and a new version has been purchased.	Recreation and Community services	2025
The Zen Zone, formerly the calming tent, is not well known among families who could benefit from it.	Promote the Zen Zone to reach families of children with special needs.	Promote the tent at the start of summer and before Winter Fest on our social media and in our recreation brochures.	Posts have been made on our social media as well as in our recreation brochures before major events and at the start of summer.	Communications	2025, 2026, 2027
Opportunities for practicing Paralympic sports are not well known among citizens.	Promote adapted sports and opportunities to practice these sports.	Organize an annual event featuring adapted sports.	An event featuring adapted sports has been held.	Recreation and Community services	2025, 2026, 2027

## 2025-2026-2027 Action Plan regarding People with Disabilities

### AXIS 8 : Recreation, sports, tourism, culture, and day camp

Obstacles	Objectives	Measures	Achievement indicators	Responsible parties	Timeline
The current format of story time is not suitable for children with special needs.	Develop a more inclusive story time for children with special needs.	Host a story time before the library opens for children with special needs.	Storytime is held on Saturday mornings before the library opens.	Library	2025, 2026, 2027
Children with special needs do not have a space at the library that is adapted to their needs.	Make the library more welcoming for children with special needs.	Set up a sensory space in the library.	The sensory area is located in the library.	Library	2025
Teenagers who attend special education schools have few opportunities to socialize.	Create socialization opportunities for teenagers with special needs.	Offer a teen club in Pincourt for teenagers with special needs.	The Omni-Centre offers a club for teens with special needs.	Social Development	2025, 2026
The recreational program does not offer any activities specifically for people with disabilities.	Diversify recreational programming to make it more inclusive.	Offer an inclusive yoga class at the Omni-Centre in partnership with the Vaudreuil-Soulanges Civic Sponsorship Program.	The inclusive yoga class was offered.	Social Development, Vaudreuil-Soulanges Community Sponsorship Program.	2025
Major events organized by the Town present accessibility challenges, such as navigating the venue in a wheelchair or sensory overload.	Making major events more inclusive for people with disabilities, including children with special needs.	Firefighters' Day and the Meet Santa event open 30 minutes early for children with special needs and people with limited mobility.	The featured events opened 30 minutes early for children with special needs and people with disabilities.	Recreation and Community services	2026, 2027

## 2025-2026-2027 Action Plan regarding People with Disabilities

### AXIS 8 : Recreation, sports, tourism, culture, and day camp

The schedule and nature of the recreational activities offered may not be suited to the needs of caregivers and parents of children with disabilities.	To better understand the needs of family caregivers and parents of children with disabilities regarding recreational activities so that we can tailor our services accordingly.	Survey family caregivers and parents of children with disabilities regarding their needs in relation to the Town's recreational activities.	A survey is sent to the parents of Teen-Social club members. Community organizations that work with family caregivers are consulted.	Social Development	2026
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### AXIS 9 : Transportation and Parking

Obstacles	Objectives	Measures	Achievement indicators	Responsible parties	Timeline
The following parks do not have a civic address, which prevents citizens from booking adapted transportation: Parc du Suroît, Parc Bellevue, Parc Rousseau.	Ensure Pincourt parks are accessible by adapted transportation.	Assign a civic address to all parks and green spaces.	An address has been assigned to Du Suroît Park, Bellevue Park, and Rousseau Park.	Urban Planning	2026
There is only one designated parking space for persons with disabilities at the municipal pool.	Provide sufficient parking for persons with disabilities at the municipal pool.	Add an additional parking space reserved for persons with disabilities at the municipal pool.	The additional designated parking space has been created.	Infrastructure	2027
The parking spaces reserved for holders of disability parking permits are not clearly marked at the library.	Parking spaces reserved for permit holders are clearly marked at the library.	Post signs indicating that the space is reserved for library cardholders.	Signs have been posted for the two parking spaces reserved for the library.	Public Works	2026

## 2025-2026-2027 Action Plan regarding People with Disabilities

### REVIEW OF MEASURES COMPLETED IN 2025

#### AXIS 1: Adaptation to specific situations: emergencies, public health situations, public safety situations

Obstacles	Objectives	Measures	Achievement indicators	Status as of February 17, 2026 and comments and next steps
People with disabilities may require special assistance during emergencies and disasters.	Maintain a registry of vulnerable individuals so that emergency services can adapt their interventions to the specific needs of these citizens.	Implement the program for people requiring special assistance.	The Security Service has completed the files of the registered individuals, and the registry is now accessible to the relevant responders.	The program is active and currently has 132 registrations.
People with disabilities may require special assistance during emergencies or disasters.	Keeping a registry of vulnerable individuals allows emergency services to adapt their interventions to the specific needs of these citizens.	The program registrations for people requiring special assistance are updated by contacting registered individuals on their birthday. Update calls are made annually for each registered person.	Update calls are made annually for each registered person.	All update calls were completed during the summer of 2025.
People with disabilities may require special assistance during emergencies or disasters.	Maintaining a registry of vulnerable individuals allows emergency services to adapt their interventions to the unique needs of these citizens.	The program for people requiring special assistance is promoted to partner organizations.	Information about the program is sent to schools and to the CISSS of Montérégie-Ouest.	Not completed.

#### AXIS 2: Buildings and Public Spaces

No actions were planned in this area for 2025.

## 2025-2026-2027 Action Plan regarding People with Disabilities

### REVIEW OF MEASURES COMPLETED IN 2025

#### AXIS 3: Buildings and Public Spaces

Obstacles	Objectives	Measures	Achievement indicators	Status as of February 17, 2026 and comments and next steps
The actions taken by the town under the Action Plan for Persons with Disabilities are not well known to the public.	Centralize information regarding our activities available in the Info-Pincourt	Consult the Partner and Community Support Service at CISSSMO for advice on redeveloping the Shamrock Park chalet.	A section dedicated to persons with disabilities is included in Info-Pincourt.	Achieved. The Director of Recreation met with the CISSSMO partner support service. A ramp has been installed. The rest of the work is currently on hold.
The actions taken by the Town under the Action Plan for Persons with Disabilities are not well known.	Improve the accessibility of information intended for persons with disabilities on our website.	Update annually the webpage dedicated to persons with disabilities on our website.	The webpage dedicated to persons with disabilities has been updated and now meets the Government of Quebec's website accessibility standards.	Adapting the page to website accessibility standards has been postponed until next year, as part of the website overhaul.

#### AXIS 4: Promotion, formation and sensibilisation

Obstacles	Objectives	Measures	Achievement indicators	Status as of February 17, 2026 and comments and next steps
There is a lack of public understanding of the different types of disabilities, especially invisible disabilities.	Raise awareness among citizens about autism spectrum disorder.	Highlight World Autism Awareness Day every April 2.	World Autism Awareness Day was highlighted by the Town.	Autism Awareness Month was featured on our social media.
There is a lack of public understanding regarding the different types of disabilities, especially invisible disabilities.	Provide documentation so that citizens can learn about different types of disabilities.	Enhance the library's collection of books addressing various types of disabilities.	New books covering different types of disabilities have been purchased by the library.	New books have been purchased and placed on the shelves.
There is a lack of public understanding regarding the different types of disabilities, especially invisible disabilities.	Create opportunities for people with disabilities and those without disabilities to meet.	Use our inclusive sporting events, such as the Grande Marche, to invite organizations working with people with disabilities to attend with their members.	Parrainage civique and Special Olympics are invited to our inclusive sporting events.	Special Olympics participated in the Grande Marche in 2025.

## 2025-2026-2027 Action Plan regarding People with Disabilities

### REVIEW OF MEASURES COMPLETED IN 2025

#### AXIS 5: Accessible Procurement

Obstacles	Objectives	Measures	Achievement indicators	Status as of February 17, 2026 and comments and next steps
Rented portable toilets are not always accessible, either due to the model selected or their location.	Improving the accessibility of portable toilets at events.	An accessible model of portable toilet is prioritized when renting, and its location is chosen based on proximity to areas accessible to wheelchair users and people with reduced mobility.	The rented portable toilets are accessible models, and their positioning is carefully considered to maximize accessibility.	Achieved. The Director of Recreation met with the CISSSMO partner support service. A ramp has been installed. The rest of the work is currently on hold.

#### AXIS 6: Coordination, Consultation, and Alignment

Obstacles	Objectives	Measures	Achievement indicators	Status as of February 17, 2026 and comments and next steps
Many municipalities offer adapted recreational facilities, but information on their locations is difficult to find.	Centralize information about accessible municipal facilities on Perrot island.	Contact the municipalities of L'Île-Perrot, Notre-Dame de l'Île-Perrot, and Terrasse-Vaudreuil to develop a directory of accessible facilities on Perrot island.	A meeting was held and a person responsible for the project was appointed.	Not completed. The meeting has been postponed to 2026.

#### AXIS 7: Employment

Obstacles	Objectives	Measures	Achievement indicators	Status as of February 17, 2026 and comments and next steps
People with disabilities may face greater challenges finding employment.	Offer job and/or internship opportunities to people with disabilities.	Collaborate with SDEM-SEMO to provide job and/or internship opportunities for people with disabilities.	At least one job and/or internship per year is offered by the Town in partnership with SDEM-SEMO.	An internship has been offered at the library.

## 2025-2026-2027 Action Plan regarding People with Disabilities

### REVIEW OF MEASURES COMPLETED IN 2025

#### AXIS 8: Recreation, Sports, Tourism, Culture, and Day Camp

Obstacles	Objectives	Measures	Achievement indicators	Status as of February 17, 2026 and comments and next steps
The calm-down tent was not suitable for meeting the needs of children requiring a quiet zone at our events.	Improve the calm-down tent so that it better meets the needs of children requiring a low-stimulation space at our events.	Add four walls to the tent to block visual stimuli and place it away from noise during events.	The new calm-down tent is now used at our events and is better positioned.	The calm-down tent, now renamed the Zen Zone, has been used at our events since the start of summer 2025. It features a new look and four removable walls.
The calm-down tent is not well known among families who could benefit from it.	Develop a clear visual identity for the calm-down tent.	The tent is clearly identified with a new visual.	A visual to clearly identify the tent has been developed and a new version has been purchased.	The new calm-down tent has a new visual identity and has been renamed the Zen Zone.
The Zen Zone, formerly known as the calm-down tent, is not well known among families who could benefit from it.	Promote the Zen Zone to reach families with children who have special need.	Promote the tent at the beginning of the summer and before WinterFest on our social media, as well as in our recreation brochures.	<p>Posts are made on our social media and in our recreation brochures before major events and at the start of summer.</p> <p>Take photos of the tent and its interior to attract the targeted families.</p>	<p>The Zen Zone has been featured in the fall and winter Info-Pincourt.</p> <p>Promotional photos still need to be taken.</p>
Opportunities to participate in Paralympic sports are not well known among residents.	Promote Paralympic sports and opportunities to participate in these activities.	Organize an annual event featuring Paralympic sport.	An event featuring a Paralympic sport has been held.	A demonstration with the opportunity to try wheelchair basketball took place at Olympique Park this summer.
The current storytime format does not meet the needs of children with special needs.	Develop a more inclusive storytime for children with special needs.	Offer a storytime session before the library opens for children with special needs.	A storytime session is offered on Saturday mornings before the library opens.	A storytime session for children with special needs was offered in the fall of 2025.
Children with special needs do not have a space adapted to their needs at the library.	Make the library more welcoming for children with special needs.	Create a sensory area in the library.	Create a sensory area in the library.	Create a sensory area in the library.

## 2025-2026-2027 Action Plan regarding People with Disabilities

Teenagers attending special education schools have limited opportunities for socialization.	Create social opportunities for teens with special needs.	Offer a Teen Club in Pincourt for teenagers with special needs.	A Teen Club is offered at the Omni-Centre for teens with special needs.	The Teen Club was offered in fall 2025 and will be available again in winter-spring 2026.  The group is full and there is a waiting list.
The recreation programming does not include any activities specifically for people with disabilities.	Diversify recreation programming to make it more inclusive.	Offer an inclusive yoga class at the Omni-Centre in partnership with Parrainage civique de Vaudreuil-Soulanges.	The inclusive yoga class has been offered.	The yoga class was offered in the fall of 2025.

### **AXIS 9: Transportation and Parking**

**No actions were planned in this area for 2025.**

### **QUESTIONS OR COMMENTS ABOUT THIS ACTION PLAN**

Requests for information, comments, or suggestions regarding the action plan or the services offered to persons with disabilities can be addressed to the person responsible for the action plan at the following contact information:

#### **Sabrina Martel**

Social and community development officer

514 453-8981, ext. 273

s.martel@villepincourt.qc.ca